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**CASE REVIEW COMMITTEE (CRC)
MEETING MINUTES
Thursday, February 14, 2008, 1:00 p.m.
Cypress Conference Room**

Attendees: Michelle Marks, Barry Dugger, William Sloan, William Hoshiyama
Kathy Fritts, Suzanne Muth

I. On-Sites/Liaisons:

A. Preliminary Audit Reports (PAR) – Statistically Valid Sample:

PAR Presentations:

1. Josh Lagatta, DDS (G93176-01/D49919) / Los Angeles / 5 rend / Dr. Ellis
YTD 08: 16,937.00 07: 1,141,157.75 06: 1,058,904.85

Recommendations:

Due to lack of findings, recommending a summary letter, including findings by patient report, with zero recovery.

MDSB approved recommendations.

2. Christhy Conanan-Alcoseba, DMD, Inc. (B42291-01) / Fresno / 9 rend / Dr. Ellis
YTD 07: 101,808.00 06: 218,826.15 05: 283,678.85
Est. Recovery Amount: \$30,310.45

629 CSLs of unenrolled providers; 612 were by provider that purchased practice and then enrolled with new billing number.

Recommendations:

Proceed to Exit Conference and FAR with no extrapolation.

MDSB approved recommendations.

3. Western Dental Services, Inc. (G90179-78) / Fairfield / 145 rend / Dr. Gould
YTD 07: 798,767.33 06: 881,480.76 05: 964,366.51
Est. Recovery Amount: \$17,247.10

Missing records (101); missing portions of records (116); restos with need not evident (27); missing x-rays (77); procedure provided corresponds to a lower level of treatment (13).

Recommendations:

Proceed to Exit Conference and FAR with no extrapolation.

MDSB approved recommendations.

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4. Alain Gabbay, DDS (B30264-01) / Van Nuys / 0 rend / Dr. Pitter
YTD 07: 514,602.19 06: 477,614.98 05: 506,566.94
Est. Recovery Amount: \$14,052.51
Extrapolated Amount: \$56,321.00

Treating dentist not documented (178); billing provider not a group and billing for other rendering providers (578)(main issue on previous audit); portions of records missing (15); missing x-rays (32); poor quality on SSCs (9).

Recommendations:

Proceed to Exit Conference and FAR with no extrapolation.

MDSB denied recommendations and directed S/URS to proceed to Exit Conference and FAR with extrapolation.

5. Bernard J. Finlay, DDS (B18093-01) / San Diego / 0 rend / Dr. Ellis
YTD 08: 13,396.50 07: 191,377.20 06: 229,087.67
Est. Recovery Amount: \$ 24,161.56
Extrapolated Amount: \$145,299.00

Unenrolled providers (401); no need for nitrous documented (39); no definitive description of emergency perio visit (39); procedure provided corresponds to a lower level of treatment (29). 124/165 pt records have unenrolled issue

Recommendations:

Proceed to Exit Conference and FAR with extrapolation.

MDSB approved recommendations.

6. Carlos R. Torres & Sonia Castellon, DDS (G90526-02/D36639/D40210)
Fresno / 2 rend / Dr. Ellis
YTD 07: 104,512.92 06: 488,693.43 05: 518,337.31
Est. Recovery Amount: \$54,786.25
Extrapolated Amount: \$491,207.36

Unenrolled providers (1049); procedure not documented (27); 160/179 pt. records have unenrolled issue, but that represents only 27% of total CSLs.

Recommendations:

Proceed to exit and FAR with no extrapolation.

MDSB denied recommendations and directed S/URS to proceed to Exit Conference and FAR with extrapolation of the unenrolled issue only.

- 7. Jose Perez Luna, DDS (B37152-02) / Pomona / 10 rend / Dr. Zecha
YTD 08: 3,908.00 07: 78,553.25 06: 130,947.53
Est. Recovery Amount: \$28,083.50
Extrapolated Amount: \$168,501.36

Unenrolled providers (518); Missing portions of records (29); procedure provided corresponds to a lower level of treatment (24). 79/118 pt. records have unenrolled issue.

Recommendations:
Proceed to exit and FAR with no extrapolation.

MDSB approved recommendations.

B. Final Audit Reports (FAR) – Statistically Valid Sample:

FAR Presentations:

- 1. Daljit Sekhon, DDS (B36425-01) / Yuba City / 0 rend / Dr. Gould
YTD 08: 1,550.00 07: 155,399.00 06: 122,086.60
Recovery Amount: \$12,714.55

Treating dentist cannot be clearly identified (50); procedure not documented (202); missing x-rays (113); missing photos (63).

Recommendations:
Recovery only with no extrapolation.

MDSB approved recommendations.

- 2. Larry V. Hamer, DDS (G91808-01/D45858) / San Fernando / 5 rend / Dr. Zecha
YTD 07: 1,253,713.81 06: 1,316,584.02 05: 1,133,846.23
Recovery Amount: \$6,246.20

Unenrolled provider (70); treating dentist information not documented (33); missing x-rays (61).

Recommendations:
Recovery only with no extrapolation.

MDSB approved recommendations.

J. Discussion: None

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II. Accounts Receivable / Payment Plan(s):

Effective 12/31/07, the interest rate has dropped to 4.955%.

- A. B. D. Schnierow, DDS, Inc. (B16629-01) / On-Site Audit
Recovery Amount: \$9,411.00

Provider has become inactive as of 4/23/07. Recommend sending a demand letter to the provider.

MDSB approved recommendations.

- B. Clifford Wainwright, DDS (B25223-01) / On-Site Audit
YTD 08: 14,836.00
Recovery Amount: \$30,582.00

Recommend payment plan of 9 months at \$865.00 per week or 12 months at \$600.00 per week.

MDSB approved 12 month payment plan.

Received payment plan request letter on 2/19/08 for weekly deductions in the amount of \$500.00 until the recovery is satisfied.

MDSB approved provider's request via email on 2/21/08.

- C. Sepideh Razavi, DDS (B42496-01) / On-Site Audit
Recovery Amount: \$23,044.00

Received payment plan request letter from the provider on 1/23/08 to pay monthly installments over 4.5 years without interest. Received similar request from provider's attorney, Kevin Taguchi, on 1/23/08 to pay 54 monthly installments of \$426.74 without interest (4.5 years.) The following payment plan is presented:

60 months with interest in the amount of \$426.74 per month.

MDSB approved 60 month payment plan including interest. S/URS is to draft a letter to the provider to include statutes regarding interest.

III. Discussion:

- A. Beneficiaries - Update:

1. Tiffany D. / M. Heinze

Information provided to MDSB for possible referral to the appropriate agency.

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IV. **New Business:**

A. Prior Authorization: None

B. Special Claims Review:

- 1. Salah E. Zeidan, DDS (B29008-01) / Canoga Park / 1 rend / A. Kensey / Dr. Zecha
YTD 07: 172,071.00 06: 208,885.45 05: 219,052.25

Excessive restos done in one visit; many patients had between 14 and 18 restos done in single visit; 13 restos with remaining decay per pre-op x-rays; 5 with restored surface was not documented in patient record; 2 restos not documented in patient record.

Recommend Special Claims Review for procedure codes 600-614, 645-646, 670-671.

MDSB approved recommendations.

- 2. City Dental/Nader Tabibzadeh, DDS (B41681-01-02) / San Jose / 0 rend / Gilroy
 0 rend / R. Oliver / Dr. Gould
OFC 01 YTD 07: 22,137.50 06: 70,779.86 05: 56,069.50
OFC 02 YTD 07: 238,883.60 06: 235,402.45 05: 326,169.35

No post-op x-rays; 71 x-rays not submitted; 35 photos not submitted; 52 x-rays do not correspond to procedure billed; numerous other discrepancies.

Recommend Special Claims Review for procedure codes 110-125 and a patient summary letter.

MDSB approved recommendations.

- 3. Minh Nguyen, DDS (B45505-01) / Stanton / 0 rend / A. Kensey / Dr. Gould
YTD 07: 232,818.25 06: 260,359.55 05: 219,463.50

127 missing x-rays; 20 pulpotomies billed in lieu of open and meds; documentation issues.

Recommend Special Claims Review for procedure codes 110-125 and a patient summary letter.

MDSB approved recommendations.

- 4. Aram Arakelyan, DDS (G93410-01/D52709) / Pasadena / 0 rend / A. Kensey
 Dr. Gould
YTD 08: 5,723.00 07: 170,350.43 06: 62,627.25

8 PFM crowns billed as full porcelain crowns; 3 crowns with open margins; 42 x-rays not submitted; 11 with 2 BWs + 7 Pas billed as FMX.

Recommend Special Claims Review for procedure codes 110-125, 650-663, 672 and a patient summary letter.

MDSB approved recommendations.

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5. Nadine Shashaty, DDS (G93520-01/D48086) / Panorama City / 0 rend / A. Kensey Dr. Gould
YTD 07: 56,773.50 06: 46,984.00 05: 1,731.00

30.57% patients with emergency services (class group high is 1.66%); number of emergency services provided in ratio to the number patient is high; some patients had multiple palliative treatments on a single tooth.

Recommend Special Claims Review for procedure codes 020, 080, 451.

MDSB approved recommendations.

C. Prior Authorization and Special Claims Review:

1. Ann Tran, DDS (G91218-02/D39570) / Orange / 0 rend / A. Kensey / Dr. Gould
YTD 07: 99,777.75 06: 27,892.68 05: 15,740.00

Average number restos per patient 10.61 (class group high 5.83); 2 restos with remaining decay; duplicate payment on tooth #30 for a single surface amalgam; consultant noted occurrences of decay not through the DEJ.

Recommend Prior Authorization for procedure codes 600-614, 645-646, 670-671.

Recommend Special Claims Review for procedure codes 600-614, 645-646, 670-671.

MDSB approved recommendations.

2. Ut Duong, DDS (B35252-01) / Los Angeles / 3 rend / S. Silveira / Dr. Gould
YTD 07: 107,972.00 06: 114,607.40 05: 132,584.20

32.3% resto denial rate with need not evident denial codes; 172 x-rays not submitted (many pre-op & post-op x-rays)

Recommend Prior Authorization for procedure codes 600-614, 645-646, 670-671.

Recommend Special Claims Review for procedure codes 110-125.

MDSB approved recommendations.

3. Glen Fung, DMD (B39957-01) / Vacaville / 0 rend / S. Silveira / Dr. Gould
YTD 07: 78,459.00 06: 84,193.45 05: 132,998.95

7 simple extractions billed on wrong date to get paid more; 4 single x-rays duplicates of previously billed x-rays; 36 x-rays not submitted; 3 restos paid twice; 4 restos with no pre-op x-ray.

Recommend Prior Authorization for procedure codes 600-614, 645-646, 670-671.

Recommend Special Claims Review for procedure codes 110-125, 200-201.

MDSB approved recommendations.

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D. Discussion:

1. Mahfouz Gereis, DDS (B27432-01) / Van Nuys / 7 rend / A. Kensey / Dr. Zecha
YTD 07: 339,455.75 06: 316,982.15 05: 445,535.53

A referral was received from the Beneficiary Unit in S/URS due to multiple history conflicts resulting in recoupment for services not provided. In each case, the office claimed clerical error. Also, a referral was received from WeTip regarding re-cycling x-rays.

Recommend an On-Site Audit.

MDSB approved recommendations.

2. Philip Kaw, DDS (B40627-03) / Monterey Park / 10 rend / S. Silveira
YTD 08: 73,570.25 07: 1,091,448.96 06: 1,055,573.16

2 unenrolled treating dentists in August 2007 – still unenrolled; RDA doing prophyl.

Recommend an On-Site Audit.

MDSB approved recommendations.

3. Daniel Callaghan and Jack Lee, DDS (G93179-01/D49575/D47854) / Ventura
 0 rend / S. Silveira / Dr. Zecha
YTD 07: 43,923.10 06: 30,643.74 05: 12,671.00

Multiple procedures not documented – provider says recorded on computer but written treatment notes of same dates not present.

Recommend an educational visit to verify digital patient records.

MDSB approved recommendations.

4. Stanley Schaeffer, DDS, Inc. (B20458-01) / A. Kensey
Provider has refused to submit complete records for the 23 patient records requested by S/URS.

MDSB directed S/URS to draft a letter to the provider as a second request for the 23 patient records.