

VIKRAM VERMA
 HOUSE NO 4/98 MOLLEM BHAT NEAR WEST END CLUB
 SALIGAO
 BARDEZ - 403511
 GOA
 CIOU Code : MHRI10190
 Telephone Number : 9325536699

Bill Period : 01-03-2008 to 31-03-2008
 Bill Date : 01-04-2008
 Bill No. : 361066424109
 Billing Account No. : 2268830845
 Number of Services : 1

Previous Dues (Rs)(A)	Adjustments (Rs)(B)	Payments (Rs)(C)	Current Charges (Rs)(D)	Total Amount Due (Rs)(A + B - C + D)	Due Date	Total Amount Due After Due Date (Rs)
632.07	0.00	631.00	1,729.78	1,731.00	19-04-2008	1,781.00

for further details, visit us at www.reliancecommunications.co.in

now your Reliance Mobile is also your credit card.

Introducing the Reliance mPay HDFC Bank Credit Card, where your mobile doubles up as your credit card. Use it to pay for many services starting with your current Reliance Mobile bill. You can also pay for your Reliance Energy (Mumbai) bills, Prepaid top up and much more. It is safe, convenient, simple and on your mobile.
 To get this service SMS <HDFC> to 51 234 (toll free).

Conditions apply.
 Applicable to HDFC Bank Credit Card customers with Reliance Mobile only.



If you have made any payment against 'Previous Dues' amount, please reduce the same from the 'Total Amount Due'. Payments made by you will be reflected in your next statement. Payments received by cheque/draft and shown in this statement are subject to realization. Outstation cheques will be charged at Rs 100.

For billing or other queries, please call our 24-hour Reliance customer care toll-free number *333 from your Reliance phone or 3033 3333 from any other phone. For any escalation please write to our service assurance cell at Service Assurance Cell, A Block, 2nd floor, Reliance Communications Ltd, DAK, Koparkhairane, Navi Mumbai - 400710 Or serviceassurance@relianceada.com or fax to 022 - 30388005.

Late Payment Fee: Please pay on time to avoid disconnection or/and any late payment fee. If payments are made after the due date, a late payment fee will be levied @ 2.5% per month or Rs 50, whichever is higher.

Summary of Current Charges	Amount (Rs)
Monthly Charges	374.00
Voice Usage Charges	975.00
Data Usage Charges	213.00
Discounts and Charges	- 22.50
Sub Total	1,539.50
Taxes	190.28
Total Current Charges	1,729.78

"This statement has been issued by Reliance Communications Services - a division of Reliance Communications Infrastructure Limited for its dues and for services provided to you by Reliance Communications Ltd. & Reliance Communications Infrastructure Ltd." Please refer to the Customer Application Form for Terms & Conditions.
 Service Tax Registration No: AACCR7832CST001, Address: Reliance Communications Ltd., Thane Belapur Road, Kopar Khairane, Navi Mumbai - 400 710
 Service Tax Registration No: AACCS2157HST002, Address: Reliance Communications Infrastructure Ltd., Thane Belapur Road, Kopar Khairane, Navi Mumbai - 400 710

Your Payment Slip (Please attach this payment slip along with your payment)

Name		Due Date	Total Amount Due (Rs)
VIKRAM VERMA		19-04-2008	1,731.00
Bill No.	Bill Date	Crossed Cheque/DD should be drawn locally in favour of RCIL A/c RIS2268830845	
361066424109	01-04-2008		



Paid By: Cash/Cheque No./DD	Dated - DD/MM/YY	Bank Name/Branch	Amount(Rs)

Things to remember

Credit Limit: You can enhance your credit limit by paying an additional deposit or signing up for Direct Debit / Electronic Clearance Service(ECS) through Debit/Credit Card at any Reliance Communications Outlet. Instances of cheque bounce or credit card charge back reduce your credit limit. Credit limit is revised from time to time based on your usage and timely and regular payment of monthly bills. Services are liable to get restricted in case the usage exceeds the specified credit limit.

Bill Payment: You can pay by cash or cheque at any Reliance World or Reliance Communications Outlet or drop your cheque at any of our drop boxes (to locate a drop box near you, you can enter Reliance Mobile World on your phone; select "Where to pay" under "Bill n Help" section in "Toolkits"). You can also pay by Credit Card on Reliance Mobile World, or through our website www.rcom.co.in or by signing up for our Direct Debit/ECS facility.

Services are liable to get restricted in case bill payments are not made by due date.

Call Charge calculation:

For all voice calls (Local, STD, ISD), as soon as a call matures, minimum charge of 1 pulse becomes applicable. Pulse is rounded up to generate Call Units. These call units when multiplied with the pulse rate form the Call Charges. SMS is charged on per message basis. All monthly fixed charges such as rentals, CLIP charges etc. are charged on per month basis.

Bill rounding off

Total Amount Due as reflected in the Bill is rounded up to the next rupee for ease of making payment. This is adjusted in the next bill

Change of Billing Address

You can get your billing address changed by visiting your nearest Reliance Communications Outlet or Reliance World. Please submit the Proof of your new address along with the request form. The address change will be done subject to positive address verification and the same will reflect from the next bill onwards.

Complaint Redressal Mechanism

- In case of any clarification regarding this bill, please intimate our Customer Care on *333 (toll free) or visit any Reliance Communications Outlet / Reliance World.
- A unique docket number will be provided for every complaint registered with us.
- If the complaint is not resolved, you can approach the Nodal Officer. You can get the name and contact details of the Nodal Officer either by visiting our website www.rcom.co.in under section **Contact us -> Service Assurance Cell -> Nodal** or by contacting our Customer care agent on *333 (toll free)
- If the complaint is still not resolved you can approach the Appellate Authority for appeal in the required format. The name and contact information of Appellate Authority is mentioned on our website at **Contact us -> Service Assurance Cell -> Appellate**.
- Appeal form is available on our website www.rcom.co.in at **Contact us -> Service Assurance Cell -> Appeal Form**.

Also please note that:

- No migration fee is chargeable for migrating to any other tariff plan.
- There will be no increase in any item of the tariff plan for a period of 6 months from the date of enrolment under a Tariff Plan.
- No charge will be levied for any service without the explicit consent of the consumer
- Refund of security deposit on customer request for termination will be made within sixty days of closure of telephone connection, beyond which customer will be entitled to receive interest at the rate of ten percent per annum.
- Model calculations of estimated financial implication of tariff plans are available at our website www.rcom.co.in under the following sections:
For Mobile -> Postpaid -> Joy Plans -> National Plans -> Tariffs in TRAI format
For Hello -> Tariff Plans Postpaid -> To see the Postpaid Tariffs in TRAI format

Contact details of Nodal Officer:

Ms.Sudha Vutukuru,3rd Floor, Lalvani Plaza, Sakore Nagar,Viman Nagar, PUNE-14.Phone : 020 30551144.Email : Rcomnodalofficer.MH@relianceada.com,Fax : 020 30731199.

Contact details of Appellate Authority:

Mr.Sanjeev Choudhary,Reliance communications Ltd. T-23, MIDC , Opp. MCCIA ,Telco Road,Bhosari,PUNE-411026.Phone : 020-30331810/1845.Email : Rcomappellateauthority.MH@relianceada.com,Fax : 020-26052950.

Credit Limit : 4,000.00

Payments		Amount (Rs)
Cash Payment	Received on 19-03-2008	631.00
Total Payments Received		631.00

Current Charges	Amount (Rs)	Amount (Rs)
Monthly Charges		374.00
Voice Usage Charges		975.00
Data Usage Charges		213.00
Discounts and Charges		
Discounts and Charges	- 22.50	- 22.50
Taxes		
Service Tax	184.74	
Education Cess On Service Tax	3.70	
SHE Cess On Service Tax	1.84	190.28
Total Current Charges		1,729.78

Reliance Mobile Number :9325536699
 Handset :MOTV730

Plan Name : SP149DM
 Scheme : SP149DM

Details for Reliance Mobile Number 9325536699	Amount (Rs)	Amount (Rs)
Monthly Charges		
Monthly Rental Charges-SP149DM	01-03-2008 to 31-03-2008	149.00
Monthly Charges - RIM/MOBILE Pack -NRIMPACK225	01-03-2008 to 31-03-2008	225.00
Total Monthly Charges		374.00
Voice Usage Charges		
Voice Calls		975.00
Total Voice Usage Charges		975.00
Data Usage Charges		
SMS Usage		213.00
Total Data Usage Charges		213.00
Discounts and Charges		
Less : Free Onnet Usage		- 22.50
Total Discounts and Charges		- 22.50
Taxes		
Service Tax		184.74
Education Cess On Service Tax		3.70
SHE Cess On Service Tax		1.84
Total Taxes		190.28
Total Charges for Reliance Mobile Number 9325536699		1,729.78

As per TRAI directive, effective February 15, 2007, the National Roaming rent will be zero for all customers. The new roaming call rates for all subscribers who have been on their current tariff plan for more than 6 months will be: **Outgoing local calls - Rs.1.40/min, Outgoing STD calls - Rs.2.40/min, Incoming calls - Rs.1.75/min. Outgoing SMS charges remain unchanged (as per home tariff).** For all others, the new roaming call rates will be applicable only on completion of 6 months on their current tariff plan.

Voice Usage Charges

	No. of Call Units	Call Charges (Rs.)
Local Calls from Home Location	1119	519.00
STD Calls from Home Location	176	438.00
Dial 51234 Services	3	18.00
Total	1298	975.00

SMS Usage

	No. of Messages	Call Charges (Rs.)
Inland Messages	145	200.00
International Messages	2	10.00
Special Messages	1	3.00
Total	148	213.00

Special Messages

Service	No. of Messages	Charges (Rs.)
56633	1	3.00
Total	1	3.00

STD Calls from Home Location

Call Date	Start Time(hh:mm:ss)	Called Number	Duration (mm:ss)	Call Units	Call Charges (Rs)
03-03	21:18:25	09971747582	0:27	1	2.50
04-03	10:43:20	09873155990	6:31	7	17.50
04-03	10:52:47	01130612000	1:03	2	4.00
04-03	22:00:26	09971133889	3:01	4	10.00
05-03	09:59:01	09873155990	1:36	2	5.00
05-03	17:30:36	09873155990	3:09	4	10.00
05-03	17:35:07	09873155990	2:01	3	7.50
08-03	19:48:25	09971747582	1:46	2	5.00
08-03	21:00:52	09873152711	0:27	1	2.50
09-03	09:28:24	09818549042	2:55	3	7.50

Call Date	Start Time(hh:mm:ss)	Called Number	Duration (mm:ss)	Call Units	Call Charges (Rs)
09-03	11:38:06	09873152711	0:01	1	2.50
09-03	16:21:12	09971747582	2:02	3	7.50
09-03	20:48:39	09873152711	1:41	2	5.00
09-03	20:55:02	09818940068	2:09	3	7.50
09-03	22:10:24	09873152711	1:44	2	5.00
10-03	12:50:07	09873152711	1:46	2	5.00
10-03	17:36:03	09873152711	0:13	1	2.50
10-03	18:42:06	09873152711	0:07	1	2.50
11-03	10:13:04	09873152711	0:03	1	2.50
11-03	11:15:50	09873152711	1:42	2	5.00
11-03	12:17:18	09873155990	0:02	1	2.50
11-03	21:48:56	09873152711	1:00	1	2.50
11-03	22:55:28	09873606810	0:17	1	2.50
12-03	16:30:58	09818940068	4:02	5	12.50
13-03	13:04:25	09871483461	0:32	1	2.50
13-03	14:31:40	09810063346	13:06	14	35.00
13-03	14:51:51	09871483461	1:36	2	5.00
13-03	17:44:03	09873152711	0:06	1	2.50
13-03	20:51:20	09899700146	2:17	3	7.50
14-03	22:08:44	09899973698	0:12	1	2.50
14-03	22:21:11	09971133889	2:44	3	7.50
15-03	08:24:35	09871927320	2:17	3	7.50
15-03	11:12:50	09873152711	0:07	1	2.50
15-03	14:17:28	09818549042	0:08	1	2.50
15-03	15:49:37	09868903511	0:34	1	2.50
15-03	16:04:15	09873152711	1:26	2	5.00
15-03	18:17:50	09871927320	9:13	10	25.00
15-03	21:24:24	09811318032	1:36	2	5.00
15-03	22:20:22	09871483461	2:12	3	7.50
16-03	11:45:17	09380185773	1:37	2	4.00
17-03	07:55:49	09873152711	0:01	1	2.50
17-03	13:57:34	09811101834	0:57	1	2.50
17-03	14:28:44	00919873425860	1:39	2	5.00
17-03	18:06:52	09910346464	0:57	1	2.50
18-03	18:32:20	09910346464	2:25	3	7.50
19-03	10:26:42	09868903511	0:36	1	2.50
19-03	19:14:44	09899973696	2:17	3	7.50
23-03	12:37:19	01141226666	0:02	1	2.50
23-03	12:37:42	01141226666	0:15	1	2.50
23-03	14:02:52	09811157044	4:56	5	12.50
24-03	13:19:01	09873152711	3:41	4	10.00
24-03	15:45:13	09873152711	2:42	3	7.50
24-03	21:59:48	09873152711	1:18	1	2.50
24-03	22:35:48	09873152711	2:57	3	7.50
25-03	11:40:07	09868903511	0:43	1	2.50
25-03	18:46:14	09818549042	1:00	1	2.50
26-03	09:26:31	09873155990	0:42	1	2.50
26-03	10:37:09	09873152711	1:01	2	5.00
26-03	15:38:52	09818549042	0:06	1	2.50
27-03	08:49:32	09873152711	0:56	1	2.50

Call Date	Start Time(hh:mm:ss)	Called Number	Duration (mm:ss)	Call Units	Call Charges (Rs)
27-03	11:41:55	09958911552	0:26	1	2.50
27-03	17:02:54	09958911552	1:25	2	5.00
28-03	09:38:26	09873152711	2:06	3	7.50
28-03	11:10:55	09873152711	2:07	3	7.50
28-03	12:31:55	09739836352	0:56	1	2.50
29-03	16:53:31	09448062818	0:32	1	2.50
29-03	18:24:30	09873152711	1:49	2	5.00
30-03	08:53:05	09448062818	4:02	5	12.50
30-03	10:04:18	09873155990	2:52	3	7.50
30-03	10:26:36	09873155990	1:27	2	5.00
30-03	10:31:16	09448062818	0:42	1	2.50
30-03	12:41:08	09845129939	0:27	1	2.50
30-03	18:35:30	09873155990	2:11	3	7.50
30-03	22:06:49	09845129939	0:22	1	2.50
31-03	20:01:26	09448062818	4:06	5	12.50
Total				176	438.00

Dial 51234 And Premium Voice Services

Call Date	Start Time(hh:mm:ss)	Called Number	Duration (mm:ss)	Call Units	Call Charges (Rs)
29-03	19:58:25	51234	2:57	3	18.00
Total				3	18.00