

02/16 **Provide effective Tribal Outreach Program**

1. Tribal Affairs attended a meeting with the Snoqualmie Tribe, King County, City of Snoqualmie. The Tribal Executive Director was pleased with the Tribe/City/County interaction.
2. 5 tribal families were affected by the disaster and that all have registered with FEMA.
  - a. Affected families are scattered living in non tribal rentals in Snoqualmie, Carnation and Marblemount.
  - b. 1 tribal member affected in this disaster and who registered with FEMA, praised FEMA for their quick response and affective assistance.
  - c. 2 tribal families who live in Carnation and were affected by the disaster were asked to move out of their rental homes. 1 of these families is still being housed by the tribe at no cost to the family.
    - i. Family living in temporary housing will return to rental upon completion of repairs.
  - d. 1 disaster affected family from Marblemount shared a generator with other non tribal disaster affected neighbors.
    - i. The only diesel retailer's supply of fuel was contaminated due to the floods therefore diesel fuel was unavailable.
    - ii. The American Red Cross and Skagit county EM cooperated together in providing fuel to the affected family even before the Snoqualmie tribe was able to respond.
3. City, county, state and tribe and worked together in a spirit of unity to effectively service the needs of affected tribal members. Interoperable Communications actually worked.
  - a. Radios provided by Homeland Security aided in the disaster recovery effort.
  - b. Emergency cots and blankets provided by the county EM were utilized during the evacuation of local residents.
4. 1 tribal family living in Carnation who was not directly affected by this flood, requested information regarding SBA loans to raise their home.
  - a. (TA referred tribal member to the Issaquah DRC to speak directly with SBA).
5. Questioned whether mitigation funds could be used to purchase a sandbagging machine which could be utilized by Tribal members, the city of Snoqualmie and other communities.
  - a. (TA will arrange meeting with tribal leaders and mitigation after the PA meeting have been completed, per tribal request.).

## COMMUNITY RELATIONS/TRIBAL AFFAIRS FIELD REPORT

**SECTOR:**

Snoqualmie Tribe

**COUNTY:**

King

**PREPARED BY:** Phillip

Hammersla, Max Rice &amp;

Jerry Whale, Marge

Edwards, Glen Rader

DATE: 2/16/09

PeopleHelpingPeople

State/FEMA Tribal Affairs met with the Snoqualmie Tribe located in Snoqualmie, King County, and spoke with R. Fuzzy Fletcher Tribal Safety Officer and Executive Director of Tribal/Public Safety.

TA provided packets that included: meeting agenda, FEMA Federal Register Notice, tele-registration flyer, FEMA Disaster Assistance Policy flyer, Issaquah DRC flyer, SBA flyer, DUA flyer, Disaster Assistance Referral list flyer, Tribal Guide to Disaster Assistance pamphlet, Hazard Mitigation Grant Program flyer & Help After Disaster pamphlet. Electronic tele-registration flyer sent via e-mail.

**TA shared the following information:**

- Reviewed the Disaster Declaration for 1817-WA as it pertains to Individual Assistance.
- Explained the IA process emphasizing the importance that all affected nation members register with FEMA for assistance.
- Explained SBA as it pertains to the IA process.
- Explained ONA
- Reviewed other state assistance including DUA.
- Explained the PA process and that TA would alert Tribe when County PA meeting is scheduled.
- Explained the mitigation process.

**R. Fuzzy Fletcher the Tribal Safety Officer stated:**

- 5 tribal families were affected by the disaster and that all have registered with FEMA.
  - Affected families are scattered living in non tribal rentals in Snoqualmie, Carnation and Marblemount.
  - 1 tribal member affected in this disaster and who registered with FEMA, praised FEMA for their quick response and affective assistance.
  - 2 tribal families who live in Carnation and were affected by the disaster were asked to move out of their rental homes. 1 of these families is still being housed by the tribe at the Snoqualmie Casino at no cost.
    - Family living in temporary housing will return to rental upon completion of repairs.
  - 1 disaster affected family from Marblemount shared a generator with other non tribal disaster affected neighbors.
    - The only diesel retailer's supply of fuel was contaminated due to the floods therefore diesel fuel was unavailable.
    - The American Red Cross and Skagit county EM cooperated together in providing fuel to the affected family even before the Snoqualmie tribe was able to respond.
- City, county, state and tribe and worked together in a spirit of unity to effectively service the needs of affected tribal members. Interoperable Communications actually worked.
  - Radios provided by Homeland Security aided in the disaster recovery effort.
  - Emergency cots and blankets provided by the county EM were utilized during the evacuation of local residents.
- 1 tribal family living in Carnation who was not directly affected by this flood, requested information regarding SBA loans to raise their home.
  - (TA referred tribal member to the Issaquah DRC to speak directly with SBA)
- Questioned whether mitigation funds could be used to purchase a sandbagging machine which could be utilized by Tribal members, the city of Snoqualmie and other communities.
  - (TA will arrange meeting with tribal leaders and mitigation after the PA meeting have been completed, per tribal request.)

Please use \* to annotate critical issues -- Please use two \*\* to identify meetings



**COMMUNITY RELATIONS FIELD REPORT  
FEMA DR #1768 WI**

**SPECIAL REPOPRT, CARNATION MEETING**

COUNTY: KING

PREPARED BY: Clark Argeris; Rhonda Brooks; Bon Vernarelli

DATE: February 16, 2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	38
Total Individuals, face-to-face	31
Total Individuals with damages	15
Total Individuals, registered	7
Total Businesses	3
Total CBO's	1
Faith Based Organizations	5
Total Agencies (county/local government)	0

**\*\*Note:** The above table is a total of your outreach in each town noted below.

**Today's Activities**

**To date, CR has completed 101 contacts out of the 454 contacts on the King County EM list.**

**Issaquah**

CR visited 20 residents, 18 face to face, 10 with damage, 4 registered, 2 businesses. One resident did not register because she had insurance. CR informed her that she could and should apply and provided her with the 800 number. Her home suffered significant damage and is currently unlivable and currently living with her son. She was very happy to receive our information.

CR visited two homes with damage side by side. One resident was home and informed us that both homes are renters and were displaced for 8 days and stayed in a motel. He had no idea that they could apply. Resident was very happy to learn that he could apply and will share this information with his neighbor. CR provided FEMA printed materials for both residents.

CR met with a resident who received damage in a home that the state pays for and paid for their flood damages. The applied to FEMA but got denied due to the state paying for losses. The state however did not cover any of their Personal Property losses so CR informed them that they could appeal to FEMA for those losses.

Applicant is a teacher at the Mt Si High School in Snoqualmie and will distribute registration information through the school to student's families that may have been flooded.

### **Seattle**

CR visited 18 residences, 9 were off a list provided by the City of Seattle for CR follow-up. 13 face to face, 7 with damage, 3 registered. CR also visited 1 business and provided FEMA printed materials.

One resident applied and was denied because it was not her primary residence but she did receive an SBA application but she stated that she didn't want a loan. Resident informed CR that she has already spent \$15,000.00 and still more work needs to be done and doesn't know where she is going to get the money. CR encouraged her to fill out her SBA loan packet and go talk with the SBA rep. Cr explained that SBA loans are an excellent source of acquiring money to make repairs and she should at least find out what they can do for her. Resident appreciated our visit and stated she will fill out the loan packet and send it in.

CR visited another homeowner who also stated she was denied by FEMA but received an SBA loan packet and was not going to send it in. She stated she had PP damages. CR informed her of her appeal rights and encouraged her to fill out her SBA loan packet which she said she will now do.

One resident with damage had not applied because she heard the final filing date was February 7<sup>th</sup>. CR informed her that this information was inaccurate and she could still apply which she was very happy about and stated she will apply right away. She is currently in the process of repairing her home.

End of Report



**COMMUNITY RELATIONS FIELD REPORT**  
**FEMA DR-1817-WA**

COUNTY: Pierce

PREPARED BY: Don Dao, Kim Pham, Chant Siripanyo and Andre Delice

DATE: 2-16-2009

<b>CR OUTREACH CONTACTS</b>	<b>#</b>
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	
Total Individuals with damages	
Total Individuals, registered	
Total Businesses	3
Total CBO's	
Faith Based Organizations	
Total Agencies (county/local government)	

**\*\*Note:** The *above* table is a total of your outreach in each town noted below.

**Today's Activities**

**City of Tacoma**

Multi-Lingual CRS Team revisited the Korean Woman Association. Team was informed that none of the Koreans in Lewis and Cowlitz Co sustained any damages. Team also receives a Korean's business directory from the Association.

Team receives addresses of the 3 Lao's families that sustained damages in Lewis Co. from the President of the Wat Lao Mixairayaram Buddhist Temple.

Team attempt to make contact with Hispanic Association Leadership in Hispanic Community of Lewis Co. and was unsuccessful. Team will try again tomorrow.

**Tomorrow Activities:**

Team will be working in the County of Lewis.

**End of Report**

**COMMUNITY RELATIONS FIELD REPORT**  
**FEMA DR-1817-WA**

Page 1 of 1

COUNTY: Benton County

PREPARED BY: Linda Mariz, Rick Williams, Bob Vandenheuvel

DATE: 02/15/09 & 02/16/09

<b>CR OUTREACH CONTACTS</b>	<b>#</b>
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	17
Total Individuals, face-to-face	9
Total Individuals with damages	2
Total Individuals, registered	1
Total Businesses	5
Total CBO's	3
Faith Based Organizations	4
Total Agencies (county/local government)	1

\*\*Note: The *above* table is a total of your outreach in each town noted below.

**Today's Activities**

FEMA/State CR revisited 17 of the 32 residents on the EM's list that are located in Benton County. CR distributed 1-800 flyers and informed resident about the DRC opening.

**West Richland** 02/15/09

FEMA/State CR revisited 14 of the 29 residents on the EM's list that are located in West Richland.

CR finished the second visit in the West Richland area to all addresses on the EM's list. CR handed out the 1-800 flyers to each address. CR informed each face to face contact about the opening of the DRC.

The mailed DRC flyers have not arrived yet.

One very vocal resident was angry with the state about misinformation pertaining to water heights during the flood. The resident indicated that the state informed local residents (via television broadcasts) that the river would crest at just over 14 ft, and it crested at 16ft 8in. The resident went to bed expecting no trouble at his place but woke to find his sheep endangered. CR suggested he lodge his complaint with the county EM.

FEMA/State CR talked with two different individuals from the EM's list that were angry with FEMA. One of the individuals stated he wanted to use FEMA for target practice. Most individuals CR has talked to in Benton County had problems with the 1996 flood. The angry residents felt that they did not receive what they considered to be equitable compensation during that disaster. The complainants were not specific; but stated that

FEMA was "all talk and no do" and they--the complainants--"were from the wrong social strata to receive help." FEMA/State CR discussed the problem with the individuals but made little or no progress in changing their attitudes.

**West Richland 02/16/09**

FEMA/State CR searched a new area of West Richland for possible damage. CR searched the Buckskin lane area, but found no new damage.

The mailed DRC flyers have not arrived yet. CR had 100 flyers printed for distribution.

The Benton County EM office was closed today because of the Holiday.

**Benton City 02/16/09**

FEMA/State CR revisited 3 of the 3 residents on the EM's list that are located in Benton City.

FEMA/State CR returned to Benton City to post DRC flyers around town and informed residents about the DRC focusing on the EM's.

**Plans for Tomorrow**

FEMA/State CR will attend the Benton County DRC opening in West Richland. After the opening CR will continue to post DRC flyers and contact those on the EM's list about the DRC opening in West Richland.

**Ad Finem**



**COMMUNITY RELATIONS FIELD REPORT  
FEMA DR-1817-WA**

COUNTY: Clallam

PREPARED BY: D Mills / D Sloan

DATE: 2/16/09

<b>CR OUTREACH CONTACTS</b>	<b>#</b>
	15/16
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	9/9
Total Individuals, face-to-face	7/12
Total Individuals with damages	0/0
Total Individuals, registered	0/0
Total Businesses	9/8
Total CBO's	0/1
Faith Based Organizations	0/2
Total Agencies (county/local government)	0/1

**\*\*Note:** The *above* table is a total of your outreach in each town noted below.

**Today's Activities**

2/15 Outreach:

**Clallam Bay:** CR flyered 9 businesses; spoke with two owner/staff, neither knew of anyone whose home was flooded.

**Post Office:** CR left Flood Safe publication, disaster referral contact list, and Mold & Mildew pamphlet.

**Sekiu:** CR flyered 1 business, spoke with staff, did not know anyone whose home was flooded.

**Post Office:** CR left Flood Safe publication, disaster referral contact list, and Mold & Mildew pamphlet.

**Rural County:** CR visited the following roads.

**Sekiu River Road:** Flyers posted at 5 residences and spoke with 2 home owners. One owner thought that a neighbor living on an island in the Sekiu River might have been flooded. CR has already contacted the owner of the island home and he said he would register.



State Route 113: CR visited homes along SR 113 near the mouth of the Sekiu River. Flyered 4 homes and spoke with two owners; neither had sustained flood damage to their homes.

**Plan for Tomorrow (Future)**: CR outreach on SR 112 west of Port Angeles.

2/16 Outreach:

**Joyce**: CR flyered 5 businesses, and 2 churches. Spoke with 3 business staff and one resident. None experienced flood damage to their homes, or knew of anyone that did. The director of the Crescent Water Association in Joyce agreed to place the FEMA registration number in their March 1, mail out to there 900 customers.

CR visited District 4 Fire Station: Spoke with staff; she stated they experienced no flooding and knew of no one that did. At the station CR spoke with an employee of Clallam Co. DOT. He stated that no roads from Joyce east to Port Angeles flooded, and he knew of no one whose home flooded.

**Rural County; SR112**: CR contacted the business at Whisky Creek Beach. Spoke with business owner and resident; neither experienced flooding, nor knew of any homes that were flooded. Flyers left.

Crescent Beach Road: CR drove to the road end; contacted no one who sustained flood damage, nor observed any signs of flooding.

**Rural County; SR 101**: Little River Road: CR flyered 1 residence near the river.

Olympic Hot Springs Road: Flyered 5 residences below the park. Spoke with the ranger at the park who stated that there was no flooding along the Olympic Hot Springs Road or the Little River Road.

Herrick Road: CR drove the full length of the road; spoke with one resident who stated that she knew of no flooding anywhere along the road. Hill side road high above the river, no signs of slides or flooding.

Grannies Café: Spoke with staff who knew of no one who sustained flood damage. Left flyers.

Shadow Mountain General Store, at Lake Sutherland: Owner stated that no one had reported any residential flood damage to her. Flyers were posted at the Store. CR drove the loop road along the lake shore; spoke with one resident who stated the lake came up a little and there was minor damage to some of the docks, but no ones home was damaged. The majority of the homes at this lake are secondary homes.

**Plan for Tomorrow (Future)**: CR will visit EM in Port Angeles, and contact personnel at the Correction Center in Clallam Bay.

# COMMUNITY RELATIONS FIELD REPORT

## FEMA DR #1817 WA

COUNTY: Cowlitz

PREPARED BY: Toby Rice, Penelope Sells, Jill Immekus

DATE: 2/16/2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	19
Total Individuals, face-to-face	11
Total Individuals with damages	8
Total Individuals, registered	2
Total Businesses	2
Total CBO's	
Faith Based Organizations	
Total Agencies (county/local government)	

**\*\*Note:** The above table is a total of your outreach in each town noted below.

### Today's Activities

CR Team is canvassing affected areas:

- Encouraging individuals to register
- Distributing Tele-registration and DRC information
- Explaining FEMA, SBA, DUA and other disaster assistance programs
- Introducing community leaders to the CR mission and disaster assistance programs, and requesting their assistance in reaching out to affected residents and business owners

CR has visited 33 of 247 total residences on the County List of reported damage.

City of Kelso

CR visited 19 total residences; 11 contacts; 8 damaged; 2 registered; 2 insured. 13 residences were on the County List; 6 contacts; 2 registered; 2 insured. CR found 2 homes with 'Condemned' notices, both damaged by a mudslide on Burcham Rd; no contact was made with residents. Residents in the Horseshoe Bend Estates Road area are losing property to the Cowlitz River and are concerned that flooding is worsening due to silt and ash from Mt. St. Helens. They fear that without stabilizing the bank and/or dredging the river, they will lose their homes. Residents share ownership of private access road which was damaged and



covered by silt. CR spoke with 1 resident on Pleasant Hill Road with repetitive damage; CR discussed ICC and referred to DRC for insurance and mitigation information.

CR spoke with 2 business owners with damage; 1 registered; 1 insured. 1 owner stated will register; 1 stated not interested in SBA loan.

**Plan for Tomorrow (Future)**

Canvass key contacts and residents reporting damage in the City of Castle Rock.

End of Report

**COMMUNITY RELATIONS FIELD REPORT**  
**FEMA DR-1817-WA**

COUNTY: **Grays Harbor**

PREPARED BY: Ernest Jones, Bud Renn-WA  
DATE: 2/16/09

<b>CR OUTREACH CONTACTS</b>	<b>#</b>
Total Residences (Houses, Mobile Homes, Individual Apt. Units, etc)	31
Total Individuals, face-to-face	36
Total Individuals with damages	12
Total Individuals, registered	3
Total Businesses	1
Total CBO's	0
Faith Based Organizations	37
Total Agencies (county/local government)	0

**\*\*Note:** The above table is a total of your outreach in each town noted below.

**Today's Activities**

CR has now contacted 68 of the 134 addresses of the private residences on the EM provided list.

Two points of note: We met one person who had damage to her home and did not know the county had been declared. We are reaching the point where applicants are receiving determination letters resulting from inspections.

Disaster information distributed to the following populations:

**Aberdeen**

In Person Contacts: 2  
Churches: 12  
Businesses: 1

**Hoquiam**

Churches: 5

**Oakville**

In Person Contacts: 10  
Churches:  
Address on EM List: 8  
Doors Visited: 18  
Registered w/FEMA: 2  
Damage to Home: 7

**Elma**

In Person Contacts: 9



Address on EM List: 5  
Doors Visited: 13  
In Person Contacts:  
Registered w/FEMA: 1  
Damage to Home: 5

**Plan for Tomorrow (Future)**

Locate mobile home park in Quinault per the EM request.  
Meet with city officials in Quinault and distribute disaster info.  
Locate applicant on EM's list who lives on Lake Quinault to distribute disaster information.  
Continue door-to-door in Central Park & Devonshire areas as time allows.

## COMMUNITY RELATIONS FIELD REPORT

### FEMA DR #1817 WA

COUNTY: KITTITAS

PREPARED BY: Pam Brown, Linda Powell

DATE: 021609

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	56
Total face to face contacts	15
Total Individuals with damages	8
Total Individuals, registered	3
Total Businesses	3
Total CBO's	3
Faith Based Organizations	24
Total Agencies (county/local government)	1

**\*\*Note:** The above table is a total of your outreach in each town noted below.

#### Today's Activities

CR Team visited 40 residences on the EM list, with 8 face to face contacts for a total of 238 of 394 on the list.

ELLENSBURG:

CR visited 7 churches (Sunday)

ROSLYN:

CR visited 3 churches and 2 CBO's (Sunday)

RONALD:

CR visited 1 church, 1 government agency and 2 businesses (Sunday)

KITTITAS:

CR visited 2 churches (Sunday)

THORP:

CR visited 1 church (Sunday)



CLE ELUM:

Cr visited 10 churches (Sunday)

CR was tasked with re-contacting the resident who had problems with his insurance adjuster. CR revisited him and obtained the information we were tasked to do which we conveyed to the CR Manager via phone.

CR team visited 56 residences of which 26 had damage; 15 were contacted, 6 of those had damage, and 3 were registered.

CR team visited 3 businesses of which 1 had damage.

CR team met with the Director of the Community Center and the Senior Nutrition Program. The Director advised that they feed between 30 and 50 seniors each weekday breakfast and lunch. The Director also advised they have 25 meals on wheels clients and would have the drivers distribute the disaster assistance information with the meals.

**End of Report**

**Plan for Tomorrow (Future)**

## COMMUNITY RELATIONS FIELD REPORT

### FEMA DR #1817 WA

COUNTY: Lewis

PREPARED BY: WMarchel, GDesrosiers, DRaines

DATE: 2/16/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units, etc)	49
Total Individuals, face-to-face	16
Total Individuals with damages	16
Total Individuals, registered	06
Total Businesses	05
Total CBO's	00
Faith Based Organizations	00
Total Agencies (county/local government)	00

**\*\*Note:** The *above* table is a total of your outreach in each town noted below.

#### Today's Activities

State/FEMA CR team contacted 12 addresses provided by the EM.

State/FEMA CR team has contacted 303 of 382 addresses provided by the EM.

#### **Morton city of**

**2/15/09**

State/FEMA CR team left Disaster Recovery Information at 10 homes in the **Tilton Drive** area. State/FEMA CR team spoke to 3 residents. One wanted "...nothing to do with FEMA after Hurricane Katrina in Louisiana". State partner found common ground with him and left with the man telling the team "he would take care of himself and thanks for coming by." Another resident said she had been told that they could not register and would only be able to get help from local agencies team encouraged her to register and swing by the DRC if she needed other help.

**2/16/09**

State/FEMA CR team was accompanied by a member of the Operations Cadre and traveled to the DRC for its opening where time was spent assisting staff as needed. CR team also traveled to Hampton Mills where there were 80 employees who had been laid off due to the snow storm in December. CR team left Disaster Recovery Information and was informed that employees were covered by unemployment insurance provided by the mill.

**Randle town of**  
**2/15/09**

State/FEMA CR team left Disaster Recovery Information at 22 homes on **Cline Rd.** Team spoke to 4 residents of which 2 who had minimal damage and had fixed the problems themselves. CR team encouraged all to register so if something showed up later they may be eligible for assistance. CR team also followed up with a family who told the team that they had been told they could not register because they did not own the home. They have documentation and will go to the DRC opening in Morton in an effort to straighten things out.

State/FEMA CR team left Disaster Recovery Information at 4 homes on **Bonell Rd.**

**Chehalis city of**  
**2/16/09**

State/FEMA CR team left Disaster Recovery Information at 13 homes and 5 businesses, of which 9 of the homes were damaged and only 5 of them had registered. 3 of the homes had been inspected, 2 of which received checks. One of the residents who had received a check stated that he was not happy with the amount received; however, he was informed that he would not receive anymore until his insurance company completed his claim. CR team informed resident that we would follow up with him in a week to check his status.

**Plan for Tomorrow (Future)**

CR team will continue outreach.



COMMUNITY RELTIONS FIELD REPORT  
FEMA DR# 1817 WA

COUNTY: Mason

PREPARED BY: S. Aker, E. Quarles

DATE: 2/16/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units, etc.)	
Total Individuals, face-to-face	
Total Individuals with damage	
Total individuals registered	
Total businesses	
Total CBO's	
Faith Based Organizations	
Total agencies (county/local government)	

\*\* Note: The above table is a total of your outreach in each town noted below.

Today's Activities

There was no activity in Mason County today.

COMMUNITY RELTIONS FIELD REPORT  
FEMA DR# 1817 WA

COUNTY: Mason

PREPARED BY: S. Aker, E. Quarles

DATE: 2/16/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units, etc.)	
Total Individuals, face-to-face	
Total Individuals with damage	
Total individuals registered	
Total businesses	
Total CBO's	
Faith Based Organizations	
Total agencies (county/local government)	

\*\* Note: The above table is a total of your outreach in each town noted below.

Today's Activities

There was no activity in Mason County today.

**COMMUNITY RELATIONS FIELD REPORT**  
**FEMA DR-1817-WA**

COUNTY: **Pacific**

PREPARED BY: Ernest Jones, Bud Renn-WA

DATE: 2/16/09

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<b>CR OUTREACH CONTACTS</b>	<b>#</b>
Total Residences (Houses, Mobile Homes, Individual Apt. Units . . etc)	
Total Individuals, face-to-face	
Total Individuals with damages	
Total Individuals, registered	
Total Businesses	
Total CBO's	
Faith Based Organizations	
Total Agencies (county/local government)	

**\*\*Note:** The *above* table is a total of your outreach in each town noted below.

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**Today's Activities**

No activity in Pacific County today.

**South Bend**

**Raymond**

**Naselle**



Plan for Tomorrow (Future)

## COMMUNITY RELATIONS FIELD REPORT FEMA DR 1817WA

COUNTY: Pierce County

PREPARED BY: Bonnie Frabasilio, Rey Aguilera, Chuck Rokoski (WA)

DATE: 02-16-09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . . etc)	51
Total Individuals, face-to-face	45
Total Individuals with damages	22
Total Individuals, registered	13
Total Businesses	1
Total CBO's	2
Faith Based Organizations	18
Total Agencies (county/local government)	3

**\*\*Note:** The above table is a total of your outreach in each town noted below.

### Today's Activities

#### **City of Tacoma**

State/FEMA CR team contacted 51 residences in scattered areas of West and East Tacoma, which includes 42 from the EM's list of 351, personal contacts 45, 22 residents reported damage, 13 are registered, and the other nine were encouraged to register. All were given tele-registration/DRC flyers and directed to the DRC for additional information and updates on their application

#### **Salmon Beach Area**

The only access to this area is by boat or climbing down 283 steps. Three homes and the staircase to the beach were damaged by landslides. CR team noted that three 40-75 feet sections of the cliff may continue to erode in the future, (small pebbles fell while CR was there. The three residences with damages were in the EM's list; all are registered, and have been inspected, one resident was happy to report she has already received a FEMA check. One 85 years old man stated that he has owned his cabin for 60 years; he was turned down for assistance because it is not his primary residence. CR distributed disaster assistance information to a total of 18 faith based organizations which included a Baptist Church with 1500 Korean members; a member stated they speak English as well. The church member stated he will give disaster information to Pastor for distribution and posting.

CR distributed disaster assistance information to three fire stations; they will post information on bulletin board.

**END**



**COMMUNITY RELATIONS FIELD REPORT  
FEMA DR-1817-WA**

COUNTY: Skagit  
PREPARED BY: E. Dale Hastin, State CR: Dennis Parlari, Federal CR  
DATE: 15 & 16 February 2009

<b>CR OUTREACH CONTACTS</b>	<b>#</b>
Total Residences (Houses, Mobile Homes, Individual Apt. Units , etc)	27
Total Individuals, face-to-face	39
Total Individuals with damages	17
Total Individuals, registered	6
Total Businesses	19
Total CBO's	3
Faith Based Organizations	6
Total Agencies (county/local government)	4

\*\*Note: The *above* table is a total of your outreach in each town noted below.

**Today's Activities**

**BOW**

CR has contacted 3 of the 21 addresses in Bow, and 4 not listed; 2 registered and inspected. CR encouraged the non-registered individuals to register and explained the process.

CR Team spoke with manager at a business on the corner of Chuckanut and Sam Bell Roads. Said he was "used to it" and had no major damage although from the pictures there was quite a bit of standing water. He sandbagged the front and back doors and raised any product from the lower 3 feet of shelves. Local businesses with face to face contact were advised with DUA and SBA flyers. CR also left a flyer at the location of the local Homing Pigeon Club.

CR left information at 4 other residences that appeared to be affected.

**BURLINGTON**

The FEMA contact information was in one of the church Sunday bulletins.

**MOUNT VERNON**

The FEMA contact information was in one of the church Sunday bulletins. CR also contacted an owner of a business near Exit 221 on Interstate 5 who said he will post "FEMA 1800-621-3362" on the big red apple on the west side of the highway, tomorrow.

## CONCRETE

CR has contacted 20 of the 26 addresses on the County EM list and 4 that were not listed.

CR encountered issues with 4 individuals regarding red-tagging of the homes and the condition of the hillside behind them. More detail has already submitted to the State Assistant External Affairs Officer for CR via email and phone, along with pictures.

CR met with an IGA representative this afternoon in Concrete and showed him the damage issues encountered yesterday. Also gave him directions to Conrad Road.

One resident approached CR during lunch regarding damages sustained at his business plus loss of his personal property that were used in the hotel. He is leasing the building and CR encouraged him to register with FEMA and to give the owner of the building the FEMA information. CR also provided SBA information and encouraged him to seek SBA assistance.

CR learned today that three of the houses that were damaged on Division St. were owned by one person. CR spoke with one of the renters who said they had no damage, but would give the FEMA flyer to the owner. Two of the owner's other houses had sustained damage and one of the renters had already registered with FEMA. The owner is not on the County EM's list. CR canvassed this lower area door to door since 10 addresses were on the EM's list.

CR spoke to three city residents who attended the city council meeting and felt that their issues were met with indifference. Mudslides and flooding issues were not on the meeting agenda and were only addressed when the residents asked questions and wanted to know how the city was going to handle the situation. Mudslide debris is blocking one city street and the city told the owner it was his responsibility to clean it up and foot the financial expenses. No city or county agency is assisting with debris removal.

Another issue addressed by two brothers who share a home on Erickson Street, which is just above the demolished home, stated that they had been there 30 years. They indicated that about 1990 the Corps of Army Engineers and FEMA conducted an assessment of the hillside and recommended there be no tree cutting or heavy equipment. The brothers indicated that one of the home owners had been cutting trees even after he was shown the report. Now "the city" is cutting trees and using heavy equipment. The brothers claim that they have a copy of the formal report of the assessment.

CR spoke to one resident east of the city near the sewer treatment plant. When the power failed, the backwash backed up through his toilet in the basement and did extensive damage to his basement and personal items. Was not sure if wife had register with FEMA and CR encouraged them to do so. He did mention that they were also going through bankruptcy.

### Plan for Tomorrow (Future)

Whatcom County & Skagit County PIO has made arrangements for a reporter from the Skagit Valley Herald to meet with the CR team and spend a portion of the day with the team.



## COMMUNITY RELATIONS FIELD REPORT FEMA DR-1817-WA

COUNTY: Snohomish

PREPARED BY: Martha Mills, Beverly Winder, Tessie Clark and Laura Sparr

DATE: 02/16/2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units , , etc)	57
Total Individuals, face-to-face	34
Total Individuals with damages	31
Total Individuals, registered	9
Total Businesses	3
Total CBOs	0
Faith Based Organizations	0
Total Agencies (county/local government)	0

**\*\*Note:** The above table is a total of your outreach in each town noted below.

### Today's Activities

#### **Snohomish County**

On the EM/State List of 144 homes, State/FEMA CR team has visited 104 homes along with the neighboring homes that may have damage.

To date, CR Team has visited 586 total homes, made 311 face to face contacts, and 286 residents have damage.

#### **City of Snohomish**

State/FEMA CR Team visited 57 residences in the city of Snohomish. CR met face to face with 34 residents, 34 with damage, 17 have insurance, nine have registered, and five have been inspected. CR Team explained the FEMA process, provided FEMA disaster assistance information to all homes visited, and encouraged the residents to register with FEMA for assistance. Of the 55 homes in Snohomish on the EM/State list, all 55 have been visited.

CR Team visited three businesses in the town of Snohomish that have no damage but will post FEMA disaster assistance information. The owner of one business provided CR Team with the locations of several damaged residences in the neighborhood, and CR Team visited those addresses.



One resident on Orchard Rd was concerned about the spillway needing cleaning at Morgan Brothers Garden Track. CR Team referred him to the county.

An uninsured applicant (renter) has been cleaning his residence which had three feet of water inside during the flood. The landlord refuses to be of assistance with the cleanup. The renter has been diagnosed with MERSA as a result of exposure to the floodwater. CR Team referred the applicant to the DRC to inquire about medical assistance and to submit an appeal regarding the inspection. CR Team will follow up with resident.

Another applicant (renter) reported that the inspector informed her that she was not eligible for any assistance. CR encouraged her to go to the DRC to submit an appeal and to inquire about other assistance she may qualify for.

Another resident with a farm expressed distrust and anger at FEMA for not following through with payment for a previous claim during another disaster in 2006. He was also upset that the river is no longer dredged because of salmon protection, and is now flooding regularly. The resident informed the CR Team of interesting things that happen during a major flood event: water carrying electricity from the power lines underwater - do not touch or use an aluminum boat, which knocked the resident off his feet; animals drinking flood water later sick and dying from the sewage contamination; and a 16,000 pound boat floated from the river, over the fence, and landed on its side next to the barn. The resident reported six hundred-year floods in the past 83 years, including three in the past decade. CR Team explained the FEMA process, provided the resident with FEMA disaster materials, and encouraged the resident to register with FEMA. During the visit to the DRC, CR Team observed the resident registering for assistance at the DRC.

CR Team visited one resident who mitigated after the last flood and was very pleased with the results. The resident raised his home and used a cement board that can be under water for three months. With three feet of water in their lower level during this flood, they sustained no damage and cleanup went well. The steps to the front door are now anchored three feet deep and did not shift with the flow of water.

One resident was very pleased with the quick response from FEMA. She registered, her home was inspected the next day, and she has already received a check.

#### **Plan for Tomorrow (Future)**

Continue outreach in the cities of Everett and Arlington.



COMMUNITY RELATIONS FIELD REPORT  
FEMA DR# 1817 WA

COUNTY: Thurston

PREPARED BY: S. Aker, E. Quarles, K. Dahl

DATE: 02/15/2009 through 02/16/2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units, etc.)	24
Total Individuals, face-to-face	17
Total Individuals with damage	10
Total individuals registered	7
Total businesses	4
Total CBO's	1
Faith Based Organizations	0
Total agencies (county/local government)	0

\*\* Note: The above table is a total of your outreach in each town noted below.

Today's Activities

85 of 86 residences on the EM's damage list have been contacted. Team was unable to contact one resident, possible incorrect address.

City of Olympia-

FEMA/State CR Team visited the city of Olympia and outlying rural areas; 11 residences; 10 contacts; 6 reported damage and 4 were registered. 2 residents stated having registered due to flyers left by CR team previously. CR also posted flyers at one store in the rural area of Scott Lake. One resident reported fear of providing personal and banking information via the FEMA Registration line. CR assured her of confidentiality and referred her to the DRC.

City of Yelm-

FEMA/State CR Team visited one resident from the EM's damage list; No contact, left flyer.

City of Rainier-

FEMA/State CR Team visited two homes on the EM's damage list; two contacts; two reported damage and 1 was registered.

City of Tenino-

FEMA/State CR Team posted flyers at two stores in town.

City of Rochester-

FEMA/State CR Team visited 11 residences from the EM's damage list; 5 contacts; 2 reported damage and 2 were registered. One reported that they were denied for lack of flood insurance. CR posted flyers at 2 stores and the Community Center.

END OF REPORT

**COMMUNITY RELATIONS FIELD REPORT**  
**FEMA DR #1817 WA**

COUNTY: Wahkiakum

PREPARED BY: Toby Rice, Penelope Sells, Jill Immekus

DATE: 2/16/2009

<b>CR OUTREACH CONTACTS</b>	<b>#</b>
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	8
Total Individuals, face-to-face	5
Total Individuals with damages	1
Total Individuals, registered	0
Total Businesses	1
Total CBO's	
Faith Based Organizations	
Total Agencies (county/local government)	

**\*\*Note:** The *above* table is a total of your outreach in each town noted below.

**Today's Activities**

CR Team is canvassing affected areas:

- Encouraging individuals to register
- Distributing Tele-registration and DRC information
- Explaining FEMA, SBA, DUA and other disaster assistance programs
- Introducing community leaders to the CR mission and disaster assistance programs, and requesting their assistance in reaching out to affected residents and business owners

CR has contacted 11 of 19 total homes on the County List of reported damage.

Gray's River Rural Area

CR visited 8 homes; 2 on County List; 5 contacts; 2 damaged; 1 registered; 1 insured. 1 resident's home damaged due to sinking ground; CR encouraged registration and referred to DRC.

CR visited 1 business with physical damage; CR encouraged registration and referred to DRC.



**Plan for Tomorrow (Future)**

Canvass areas of damage, focusing on County List.

End of Report

**COMMUNITY RELATIONS FIELD REPORT**  
**FEMA DR-1817-WA**

COUNTY: WHATCOM

PREPARED BY: Hastin & Parlari

DATE: 20-16-09

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CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	
Total Individuals with damages	
Total Individuals, registered	
Total Businesses	
Total CBO's	
Faith Based Organizations	
Total Agencies (county/local government)	

\*\*Note: The *above* table is a total of your outreach in each town noted below.

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**Today's Activities**  
**Whatcom not visited**

Plan for Tomorrow (Future)